

Expanding Free Public Wireless LAN Service for Overseas Visitors to All Stations on the Yamanote Line

- In October 2012, the East Japan Railway Company introduced a free public wireless LAN service (JR-EAST FREE Wi-Fi) aimed at visitors from overseas.
- With upgrades to the common network inside the stations allowing for the use of various systems in each station on the Yamanote Line, we are now able to provide a faster Internet connection environment in easy-to-find locations at 24 new stations.
- In addition, the logo (Japan. Free Wi-Fi) used to indicate the further development of free public wireless LAN services by the Government is posted in these areas.
- This will be used as a foundation to develop the “JR-EAST FREE Wi-Fi” network environment so that using the service at any of the 36 stations on the Yamanote Line and the Chuo Line within the Yamanote Line area can become a pleasant experience.

1 New stations where the service is to become available
24 stations (Refer to the attachment for station names.)

2 Period
The service will be rolled out sequentially at all 36 stations on the Yamanote Line by the end of April 2015.

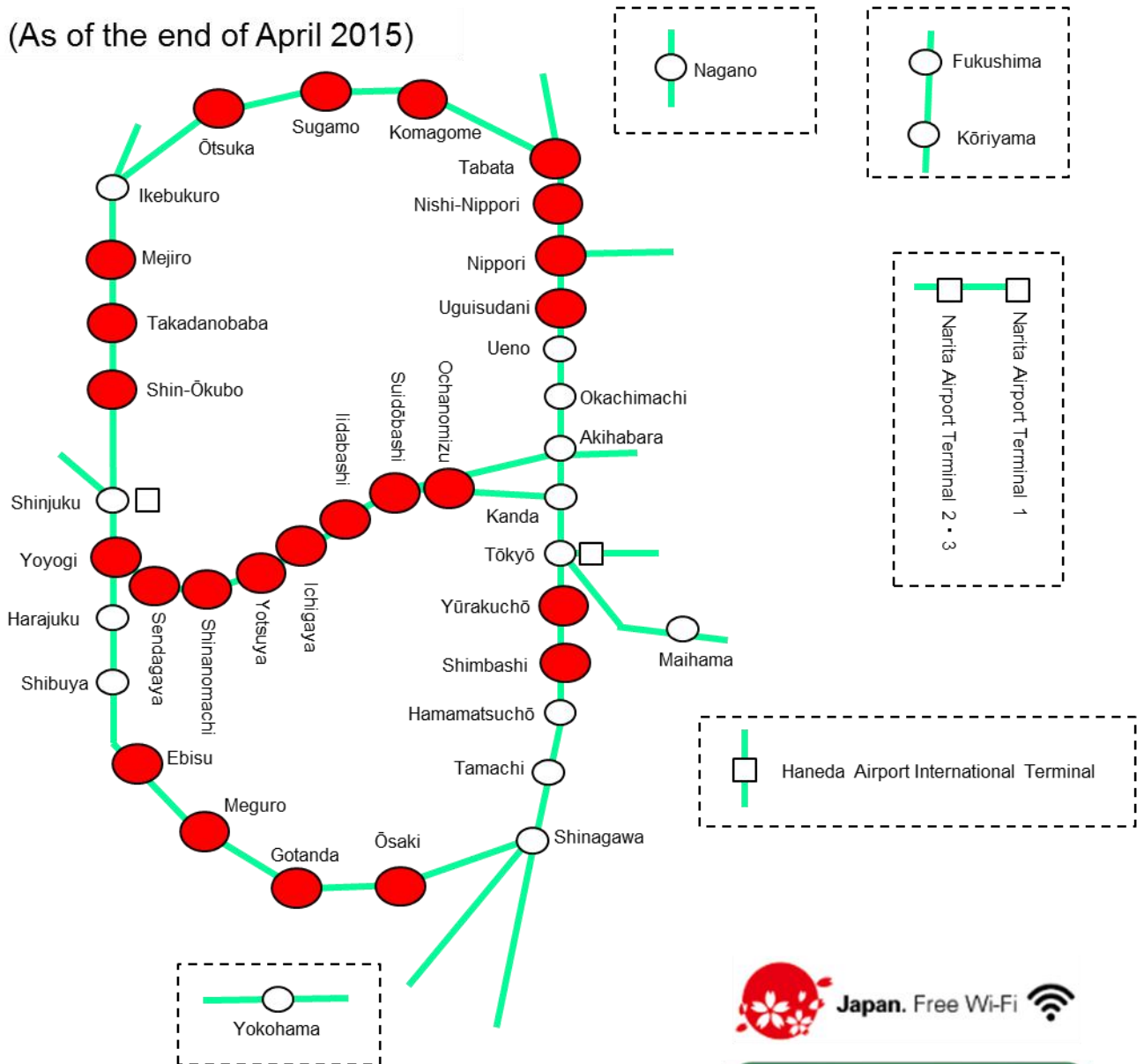
3 Locations where the service is available
Around the access points installed near the ticket gates at each station.
The “JR-EAST FREE Wi-Fi” logo will be posted along with the common (Japan. Free Wi-Fi) logo to indicate spots where overseas travelers can use the free public wireless LAN network, with clear directions on how to use the service.



4 Other
With the introduction of this service to 24 additional stations, this service can now be used at 41 stations and five “JR EAST Travel Service Centers” in the JR EAST area.

Stations and other locations where “JR-EAST FREE Wi-Fi” is available

(As of the end of April 2015)



● Service locations (24 stations)

<Locations where the service is currently available>

○ Stations (17) □ JR EAST Travel Service Center (5 locations)

*The logo to the right is posted in locations where JR-EAST FREE Wi-Fi access is available.



Introducing Trial Free Public Wireless LAN Service for Overseas Visitors on Tohoku Shinkansen Trains

- The East Japan Railway Company will implement a free public wireless LAN service on E5 series Tohoku Shinkansen trains on a trial basis in order to better meet the needs of visitors from overseas traveling to Japan regarding Internet connectivity.
- The service previously available for use in train stations can now also be used in the targeted trains (three types).

1 Service roll-out date

The service will be rolled out sequentially from May 1, 2015.

The service is to begin initially on one type of trains before being expanded to three types by the end of June 2015.

2 Service overview

The “JR-EAST FREE Wi-Fi” service used in stations can now also be used inside the train with a seamless authentication process.

Carriages where this service is provided are designated with stickers indicating that the service is available.

The service may be temporarily unavailable along some sections of the track, such as tunnels.



(Reference) Notes regarding “JR-EAST FREE Wi-Fi”

- “JR-EAST_FREE_Wi-Fi” is the SSID.
- Users will need to register an e-mail address to use this service.
- This service can be used multiple times on the same day (to a maximum of three hours for each connection).
- As of the end of April 2015, this service can be used at 41 stations, including all stations on the Yamanote Line, and five “JR EAST Travel Service Centers” in the JR EAST area.
- While this service is aimed at overseas visitors, it is available to anyone, including Japanese residents.
- In the event of a major emergency, the network will be opened for anyone to have access to the Internet without the need to register first.